

VOWSOME LLC

Legal & Policy Documents

Songs written for one love. Yours.

Effective Date: May 9, 2026

hello@vowsome.co | vowsome.co

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1. Terms of Service

VOWSOME LLC | Effective: May 9, 2026

1.1 About VOWSOME

VOWSOME LLC ("VOWSOME," "we," "us," or "our") is a New York limited liability company that creates original, personalized songs and musical compositions exclusively for weddings and special occasions. By purchasing our services or using our website at vowsome.co, you ("Client" or "you") agree to be bound by these Terms of Service.

1.2 Services

VOWSOME provides the following services:

- Original song composition and professional recording
- Multiple service tiers: Something, Everything, Forever, and Eternal
- Optional add-ons: Rush Delivery, Extra Genre Version, Keepsake Lyric Artwork, and Wedding Slideshow Version

All songs are created exclusively for the purchasing Client and are never reused, resold, or repurposed for any other client.

1.3 Ordering & Payment

All purchases are made through our secure payment processor, Stripe. Full payment is required at the time of purchase. By completing a purchase, you authorize VOWSOME to begin the creative process upon receipt of your completed intake form.

1.4 Intake Form

After purchase, you will be directed to a detailed intake form. The quality and personalization of your song depends directly on the information you provide. VOWSOME is not responsible for omissions or inaccuracies in the intake form that affect the final composition. You may return to complete the intake form at any time using the link provided after purchase or in your confirmation email.

1.5 Delivery Timeline

Standard delivery is four (4) weeks from receipt of your completed intake form. Rush Delivery (available as a paid add-on) guarantees delivery within two (2) weeks. Timelines are business estimates and may vary due to circumstances beyond our control, though we make every reasonable effort to meet stated deadlines.

1.6 Revisions

VOWSOME includes reasonable revisions as part of the creative process. Our goal is for you to love your song. In the event you are not satisfied with a delivered draft, please contact us at hello@vowsome.co and we will work with you on revisions before the final version is delivered.

1.7 Intellectual Property & Copyright

Upon full payment and final delivery, you receive a personal, non-exclusive license to use the delivered song for personal, non-commercial purposes including your wedding ceremony, reception, and personal sharing with family and friends. VOWSOME retains copyright ownership of the underlying composition. VOWSOME reserves the right to register the work with ASCAP and the U.S. Copyright Office. VOWSOME will not commercially license or publicly distribute your song without your written consent.

1.8 Client Content

Any content you submit to VOWSOME (stories, names, photos, etc.) must be content you have the right to share. You represent that submitted content does not infringe any third-party rights. VOWSOME will use your submitted content solely for the purpose of creating your commissioned song.

1.9 AI Disclosure

VOWSOME uses AI-assisted tools as part of its creative workflow. All songs are written, reviewed, and produced by Sandy Silverberg, a human songwriter and composer. AI tools are used to assist with arrangement, production, and may be used for final generation of the finished product. The final product reflects genuine human artistry and craft in songwriting.

1.10 Limitation of Liability

VOWSOME's total liability for any claim arising from our services is limited to the amount paid for the specific order giving rise to the claim. VOWSOME is not liable for indirect, incidental, or consequential damages.

1.11 Right to Refuse Service

VOWSOME reserves the right to decline any order at our sole discretion. In such cases, a full refund will be issued promptly.

1.12 Governing Law

These Terms are governed by the laws of the State of New York. Any disputes shall be resolved in the courts of New York County, New York.

1.13 Contact

Questions about these Terms? Contact us at hello@vowsome.co.

2. Privacy Policy

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2.1 What We Collect

When you use our website or purchase our services, we may collect:

- Contact information: name, email address, phone number, mailing address
- Wedding details: date, location, partner names, and your love story as submitted on our intake form
- Payment information: processed and stored securely by Stripe; VOWSOME does not store credit card numbers
- Usage data: how you interact with vowsome.co, collected through standard web analytics

2.2 How We Use Your Information

We use your information to:

- Create and deliver your commissioned song
- Communicate with you about your order
- Send your receipt and delivery
- Improve our services

We do not sell, rent, or share your personal information with third parties for marketing purposes.

2.3 Third-Party Services

We use the following third-party services to operate our business:

- Stripe: payment processing
- Airtable: order management
- Jotform: intake forms
- Formspree: inquiry form submissions
- Bluehost: website hosting

Each of these services has its own privacy policy governing their handling of data.

2.4 Data Retention

We retain your personal information for as long as necessary to fulfill your order, comply with legal obligations, and resolve disputes. You may request deletion of your data by emailing hello@vowsome.co.

2.5 Security

We take reasonable measures to protect your information. Payment data is handled exclusively by Stripe using industry-standard encryption. However, no method of transmission over the internet is 100% secure.

2.6 Your Rights

You may request access to, correction of, or deletion of your personal data by contacting us at hello@vowsome.co. We will respond within 30 days.

2.7 Children

Our services are not directed to individuals under the age of 18. We do not knowingly collect personal information from minors.

2.8 Changes to This Policy

We may update this Privacy Policy from time to time. The effective date at the top of this document will reflect the most recent revision. Continued use of our services following any update constitutes acceptance of the revised policy.

2.9 Contact

Privacy questions? Contact us at hello@vowsome.co.

3. Refund Policy

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Because every VOWSOME song is created exclusively for you, we follow a simple, fair refund policy based on where we are in the creative process.

3.1 Full Refund

You are entitled to a full refund if you request cancellation within 48 hours of purchase AND before your intake form has been submitted. To request a refund, email hello@vowsome.co with your order details.

3.2 Partial Refund (50%)

A 50% refund is available if you request cancellation after your intake form has been submitted but before your first draft has been delivered to you.

3.3 No Refund

No refund is available once your first draft has been delivered. At that stage, we have invested significant creative work in your song. We will work with you through revisions until you are satisfied with the final result.

3.4 Rush Delivery Add-On

The Rush Delivery surcharge (\$250) is non-refundable once production has begun under the expedited timeline.

3.5 Stripe Processing Fees

Please note that Stripe's payment processing fees (approximately 2.9% + \$0.30 per transaction) are not returned to VOWSOME on refunds and therefore cannot be included in refund amounts in cases where a partial refund is warranted.

3.6 How to Request a Refund

Email hello@vowsome.co with your name, order date, and the email address used at checkout. Refunds are processed within 5-10 business days and will appear on your original payment method.

3.7 VOWSOME's Right to Refund

VOWSOME reserves the right to issue a full refund and decline any order at our sole discretion.

4. Creative Services Agreement

VOWSOME LLC | Effective: May 9, 2026

This Creative Services Agreement ("Agreement") is entered into between VOWSOME LLC ("VOWSOME") and the purchasing client ("Client") upon completion of a purchase through vowsome.co. By completing a purchase, Client agrees to the terms of this Agreement.

4.1 Scope of Work

VOWSOME agrees to compose, record, and deliver an original custom song ("the Work") based on information provided by Client through the intake form. The specific deliverables are determined by the service tier and add-ons selected at the time of purchase, as described on vowsome.co.

4.2 Client Responsibilities

Client agrees to:

- Complete the intake form with accurate, complete information within a reasonable time after purchase
- Respond to VOWSOME communications in a timely manner
- Provide photos (if Wedding Slideshow Version is purchased) in the format and quantity specified by VOWSOME
- Provide content only that Client has the legal right to share

4.3 Delivery

VOWSOME will deliver the completed Work digitally to the email address provided at checkout. Standard delivery is four (4) weeks from intake form submission. Rush Delivery (purchased as an add-on) guarantees delivery within two (2) weeks.

4.4 Revisions

VOWSOME will work with Client through a reasonable revision process to ensure satisfaction with the final Work. Revisions must be requested within 14 days of draft delivery. Requests for fundamental changes to genre, style, or subject matter after production has begun may be treated as a new order at VOWSOME's discretion.

4.5 Copyright & License

VOWSOME retains full copyright ownership of the Work, including lyrics, melody, arrangement, and recording. Upon full payment and final delivery, VOWSOME grants Client a personal, non-exclusive, non-transferable license to use the Work for personal, non-commercial purposes, including:

- Playback at Client's wedding ceremony and reception
- Personal sharing with family and friends
- Private social media sharing with appropriate attribution

Client may not sell, sublicense, publicly broadcast, or use the Work for commercial purposes without prior written consent from VOWSOME.

4.6 ASCAP Registration

VOWSOME is an ASCAP member. The Work may be registered with ASCAP and the U.S. Library of Congress Copyright Office. This registration does not affect Client's personal use license as described in Section 4.5.

4.7 Exclusivity

VOWSOME represents that the Work is created exclusively for Client and will not be reused, resold, or repurposed for any other client. Each VOWSOME song is one-of-a-kind.

4.8 Confidentiality

VOWSOME will keep Client's personal story, intake form details, and identifying information confidential. VOWSOME may, with Client's permission, reference the engagement in general marketing materials (e.g., "a Father of the Bride song for a June 2026 wedding") without revealing identifying details.

4.9 Testimonials

Client may be asked to provide a testimonial after delivery. Testimonials are entirely voluntary.

4.10 Payment

Full payment is due at the time of purchase. VOWSOME will not begin work until payment is confirmed and the intake form has been submitted.

4.11 Cancellation & Refunds

Cancellations and refunds are governed by VOWSOME's Refund Policy (Section 3 of this document).

4.12 Force Majeure

VOWSOME will not be held liable for delays caused by circumstances beyond our reasonable control, including illness, technical failures, or natural events. In such cases, VOWSOME will notify Client promptly and reschedule delivery as quickly as possible.

4.13 Entire Agreement

This Agreement, together with the Terms of Service, Privacy Policy, and Refund Policy, constitutes the entire agreement between VOWSOME and Client with respect to the commissioned Work. Any modifications must be agreed to in writing by both parties.

4.14 Governing Law

This Agreement is governed by the laws of the State of New York. Disputes shall be resolved in the courts of New York County, New York.

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